



When an injury does occur, Key Risk claim professionals are solution-driven and dedicated to assisting each injured worker throughout the entire claim process.

All claims should be reported to Key Risk Immediately.

Claims reported within the first 24 hours have proved to produce better outcomes for the injured worker and cost up to 15% less than those reported days after an injury.

REPORTING OPTIONS

There are four options for reporting claims.

1. Online: From www.KeyRisk.com, click on MasterKey Connects®, log in and select "Report a Claim." For access, please call 800.942.0225, Ext. 3361952 for set-up information.
2. Telephone: Contact our 24-Hour Client Service Call Center at 866.847.8872
3. Email: support@keyrisk.com.
4. Fax: 888.576.7329

Forward any additional claims correspondence, such as medical bills or witness statements, to:

Key Risk
P.O. Box 49129
Greensboro, NC 27419

Visit our website at www.KeyRisk.com for claim tools and resources.